# New Mexico Nedical Insurance Pool When no one ofte will help, we're there. New Mexico New Mexico New Mexico New Mexico Insurance Pool When no one ofte will help, we're there.

Coverage for: Individual | Plan Type: EPO

Coverage Period: 01/01/2020 – 12/31/2020

## \$1,000 Deductible Plan

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-844-728-7896 or go to <a href="https://www.nmmip.org">www.nmmip.org</a>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary">www.healthcare.gov/sbc-glossary</a> or call 1-844-728-7896 to request a copy.

| Important Questions  | Answers  | Why This Matters:   |
|--|--|---|
| What is the overall deductible?                                      | Per calendar year: Participating Providers \$1,000/individual.   | Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay.   |
| Are there services covered before you meet your deductible?          | Yes. Network copayments, network preventive care, non-intensive mental health & substance abuse outpatient treatments, and prescription drugs are covered before you meet your deductible.     | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .  |
| Are there other <u>deductibles</u> for specific services?            | No. There are no other specific deductibles.   | You don't have to meet deductibles for specific services.   |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | Per calendar year: Participating Providers \$5,000/individual.   | The out-of-pocket limit is the most you could pay in a year for covered services.   |
| What is not included in the <u>out-of-pocket limit?</u>              | Premiums, balance-billing charges, and health care this plan doesn't cover.  | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .  |
| Will you pay less if you use a participating provider?               | Yes. Physician & Ancillary Provider<br>Network: PHCS. Call (866) 930-7427<br>www.phcs.com. For facilities: Zelis<br>Provider Network. Call (844) 728-7896/<br>TTY (844) 728-7897 www.nmmip.org | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use a <u>non-participating provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>participating provider</u> might use a <u>non-participating provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?           | No. You don't need a referral to see a specialist.   | You can see the specialist you choose without a referral.   |

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All **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

|   | What You Will Pay                                |   |   |   |  |
|---|--|---|---|---|--|
| Common<br>Medical Event   | Services You May Need                            | Participating Provider<br>(You will pay the least)  | Non-<br>Participating<br>Provider<br>(You will pay<br>the most) | Limitations, Exceptions, & Other Important Information  |  |
|   | Primary care visit to treat an injury or illness | \$25 <u>copay</u> /visit  | Not Covered   | <u>Copayment</u> covers the services performed in the office setting. All combined services rendered during the visit are covered under one <u>copayment</u> .  |  |
| If you visit a health care provider's office or clinic                              | Specialist visit                                 | \$45 <u>copay</u> /visit  | Not Covered   | Acupuncture treatment and chiropractic care are subject to deductible and 20% coinsurance. Each are limited to 20 visits/calendar year.   |  |
|   | Preventive care/screening/<br>immunization       | No Charge   | Not Covered   | You may have to pay for services that aren't <u>preventive</u> .  Ask your <u>provider</u> if the services you need are <u>preventive</u> .  Then check what your <u>plan</u> will pay for.                             |  |
| If you have a test  | Diagnostic test (x-ray, blood work)              | <u>Laboratory</u> : \$25 <u>copay</u> /visit<br><u>X-ray</u> : \$25 <u>copay</u> /visit     | Not Covered   | Prior Approval required for CTs, PET scans, and MRIs (excludes bone density studies).   |  |
|   | Imaging (CT/PET scans, MRIs)                     | 20% coinsurance   | Not Covered   |   |  |
| If you need drugs to<br>treat your illness or<br>condition                          | Generic drugs                                    | Acute: \$10 copay/prescription Maintenance: \$30 copay/ prescription                        |   | Prescription drugs apply to the medical total out-of-pocket limit. After the medical out-of-pocket limit is met, prescription drugs are covered at no charge.   |  |
| More information about prescription drug coverage is available at www.medtrakrx.com | Formulary drugs                                  | Acute: \$35 <u>copay</u> /prescription<br>Maintenance: \$105 <u>copay</u> /<br>prescription | Not Covered   | Acute Retail Medications: up to a 34-day supply.  Maintenance (Retail and Mail-Order) Medications: up to a  |  |
|   | Non-Formulary drugs                              | Acute: \$70 copay/prescription Maintenance: \$210 copay/ prescription                       |   | 90-day supply. <u>Specialty Medications</u> : not available through mail order.   |  |
|   | Specialty Drugs                                  | 30% coinsurance, up to \$400/prescription   | Not Covered   | Prior Approval required for any drug above \$1,500/dose, biologic drugs, or chemotherapeutic drugs.  No prescription coverage if you use a non-network pharmacy.  Experimental & investigational drugs are not covered. |  |
| If you have   | Facility fee (e.g., ambulatory                   | 20% coinsurance   | Not Covered   | Prior Approval required.  |  |



All **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

|  |  | What You Will Pay   |   |   |  |
|--|--|---|---|---|--|
| Common<br>Medical Event  | Services You May Need  | Participating Provider<br>(You will pay the least)  | Non-<br>Participating<br>Provider<br>(You will pay<br>the most) | Limitations, Exceptions, & Other Important Information  |  |
| outpatient surgery   | surgery center)  |   |   |   |  |
|  | Physician/surgeon fees   | 20% coinsurance   | Not Covered   | None  |  |
| If you need<br>immediate medical<br>attention                                      | Emergency room care  Emergency medical transportation  Urgent care | \$300 copay/vis  20% coinsurance  \$45 copay/visit  | 20% coinsurance \$45 copay/visit                                | Copayment waived if confined under observation hours or admitted inpatient.  Prior Approval required for 23-hour observation stays.  Facility fees, professional fees, and ancillary fees charged for the services received in the emergency room during the emergency visit are considered under the copayment.  Transportation limited to the nearest hospital or skilled nursing facility that can provide the necessary medical treatment. Non-emergency transport requires prior approval.  Copayment covers the services performed in the urgent care setting. All combined services rendered during the urgent care visit are covered under one copayment. |  |
| If you have a hospital stay  | Facility fee (e.g., hospital room)  Physician/surgeon fees         | 20% coinsurance 20% coinsurance   | Not Covered   | Prior Approval required.  |  |
| If you need mental<br>health, behavioral<br>health, or substance<br>abuse services | Outpatient services  | Non-Intensive Outpatient (Office Visit): No Charge  Intensive Outpatient Program: 20% coinsurance | Not Covered   | Prior Approval required for psychiatric or substance abuse treatment requiring intensive outpatient, residential, or partial outpatient programs.   |  |
|  | Inpatient services   | 20% coinsurance   | Not Covered   | Prior Approval required.  |  |

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All **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

|                                     |   | What You Will Pay                                  |   |   |  |
|-------------------------------------|---|--|---|---|--|
| Common<br>Medical Event             | Services You May Need                     | Participating Provider<br>(You will pay the least) | Non-<br>Participating<br>Provider<br>(You will pay<br>the most) | Limitations, Exceptions, & Other Important Information  |  |
|                                     | Office visits                             | No Charge  | Not Covered   | Cost sharing does not apply to certain preventive   |  |
| If you are pregnant                 | Childbirth/delivery professional services | 20% coinsurance                                    | Not Covered   | services. Depending on the type of services, deductible and coinsurance may apply. Maternity care may include |  |
|                                     | Childbirth/delivery facility services     | 20% coinsurance                                    | Not Covered   | tests and services described elsewhere in the SBC (i.e. ultrasound).  |  |
|                                     | Home health care                          | 20% coinsurance                                    | Not Covered   | Prior Approval required. Limited to 100 visits/calendar year.   |  |
|                                     | Rehabilitation services                   | 20% coinsurance                                    | Not Covered   | Prior Approval required for physical, occupational and  |  |
|                                     | Habilitation services                     | 20% coinsurance                                    | Not Covered   | speech therapies.   |  |
| If you need help recovering or have | Skilled nursing care                      | 20% coinsurance                                    | Not Covered   | Prior Approval required. Limited to 60 days/calendar year.  |  |
| other special health<br>needs       | Durable medical equipment                 | 20% coinsurance                                    | Not Covered   | Prior Approval required.  |  |
|                                     | Hospice services                          | 20% coinsurance                                    | Not Covered   | Prior Approval required.  |  |



All **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

|  |                            | What You Will Pay                                  |   |  |  |
|--|----------------------------|--|---|--|--|
| Common<br>Medical Event                | Services You May Need      | Participating Provider<br>(You will pay the least) | Non-<br>ParticipatingPr<br>ovider<br>(You will pay<br>the most) | Limitations, Exceptions, & Other Important Information   |  |
|  | Children's eye exam        | No Charge - Birth up to 19 years                   |   | Limited to one exam/calendar year.   |  |
| If your child needs dental or eye care | Children's glasses         | No Charge - Birth up to 19 years                   |   | Limited to one pair of glasses every 12 months, replacement lenses and minor repairs to glasses. |  |
|  | Children's dental check-up | No Charge – Birth up to 19 years                   |   | Limited to one exam, cleaning & polishing/calendar year. Excludes dental x-rays.                 |  |

#### **Excluded Services & Other Covered Services:**

Cosmetic Surgery

Dental Care (Adult)

- Long-Term Care
- Private-Duty Nursing

- Routine Eye Care (Adult)
- Routine Foot Care (Unless you are diabetic)

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (Max. 20 visits/year)
- Bariatric Surgery
- Chiropractic Care (Max. 20 visits/year)
- Hearing Aids (For members up to age 21)
- Infertility Treatment (Treat medical conditions causing infertility)
- Non-emergency care when traveling outside the U.S.
- Weight loss programs (Health education and counseling)

Your Rights to Continue Coverage: There are no rights to continue coverage under this policy.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: NMMIP, PO Box 1090, Great Bend, KS 67530, (844) 278-7896. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact the New Mexico Superintendent of Insurance toll-free at 1-855-427-5674 or <u>www.osi.state.nm.us</u>.

## Does this plan provide Minimum Essential Coverage? Yes.

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

## Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al (800) 290-1368.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa (800) 290-1368.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 (800) 290-1368.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' (800) 290-1368.

——To see examples of how this plan might cover costs for a sample medical situation, see the next section.-

## **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$1,000 |
|---|---------|
| ■ Primary care copayment                      | \$25    |
| ■ Hospital (facility) coinsurance             | 20%     |
| ■ Other <u>coinsurance</u>                    | 20%     |

#### This EXAMPLE event includes services like:

Primary care office visits (*prenatal care*)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (*ultrasounds and blood work*)
Specialist visit (*anesthesia*)

| In this example, Peg would pay: |         |  |
|---------------------------------|---------|--|
| Cost Sharing                    |         |  |
| Deductibles                     | \$1,000 |  |
| Copayments                      | \$540   |  |
| Coinsurance                     | \$2,270 |  |
| What isn't covered              |         |  |
| Limits or exclusions \$60       |         |  |
| The total Peg would pay is      | \$3,870 |  |

\$12,840

# **Managing Joe's type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

| ■ The plan's overall deductible   | \$1,00 |
|-----------------------------------|--------|
| ■ Specialist copayment            | \$45   |
| ■ Hospital (facility) coinsurance | 20%    |
| ■ Other <u>coinsurance</u>        | 20%    |

## This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs
Durable medical equipment (alucose meter)

| Total Example Cost | \$7,460 |
|--------------------|---------|
|                    |         |

# In this example, Joe would pay:

| Cost Sharing               |         |  |
|----------------------------|---------|--|
| Deductibles                | \$1,000 |  |
| Copayments                 | \$1,460 |  |
| Coinsurance                | \$350   |  |
| What isn't covered         |         |  |
| Limits or exclusions       | \$60    |  |
| The total Joe would pay is | \$2,870 |  |

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$1,000 |
|---|---------|
| ■ Specialist copayment                        | \$45    |
| ■ Hospital (facility) coinsurance             | 20%     |
| ■ Other coinsurance                           | 20%     |

## This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

| Total Example Cost | \$2,010 |
|--------------------|---------|
|                    |         |

# In this example, Mia would pay:

| Cost Sharing               |         |
|----------------------------|---------|
| Deductibles                | \$1,000 |
| Copayments                 | \$160   |
| Coinsurance                | \$50    |
| What isn't covered         |         |
| Limits or exclusions       | \$0     |
| The total Mia would pay is | \$1,210 |
|                            |         |

**Total Example Cost**